



October 14, 2016

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Honourable Dwight Ball
Premier of Newfoundland & Labrador
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Honourable Dr. John Haggie
Minister of Health & Community Services
Confederation Building, 1st Floor, West
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P.O. Box 8700
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**RE: Improving health and healthcare in Newfoundland and Labrador
through wise public investment**

Premier Ball and Minister Haggie,

On behalf of the Canadian Association of Community Health Centres (CACHC) we invite you to review important findings from the 2016 Canadian Survey of Community Health Centres at: www.cachc.ca/2016survey

Community Health Centres (CHCs) have been called “Medicare’s best kept secret”. They provide a triple bottom line solution: improved individual health, improved community and population health, and more cost-effective healthcare and social service systems.

CHCs are multi-sector health and healthcare organizations that operate through a comprehensive primary health care approach. Care teams at CHCs are comprised of family physicians, nurse practitioners, nurses, counselors and other providers who wrap care around individual needs, ensuring the right care, by the right provider, at the right time. These care services are integrated with a range of health promotion programs, social services, and community health initiatives.

At a time when governments across Canada are looking to strengthen community infrastructure and provide transformative change through more cost-effective public services, we want to take this opportunity to re-introduce you to CHCs.

CHCs have been driving innovation in integrated health and social services across Canada ever since the first CHC (Mount Carmel Clinic) was established 90 years ago, in Winnipeg. They have the potential to address many of our country’s most urgent and intersecting priorities, and this holds true for Newfoundland and Labrador.

Results from the 2016 Canadian CHCs Survey affirm that CHCs work across multiple sectors (healthcare, seniors services, housing, immigration and settlement, and other sectors), converting our fragmented health and social systems...



The Canadian Association of
Community Health Centres is
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community-oriented, people-
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across Canada.

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...into more accessible and navigable services for people at the local level. What's more, they engage members of the community in identifying evolving needs and priorities in the community.

Not only does this integrated, community-centred approach optimize the various public services upon which Canadians rely, it improves health outcomes and helps build social capital in diverse communities across Canada.

Despite the critical role played by CHCs, results from the 2016 CHCs Survey also paint an alarming picture about serious operational and capital pressures faced by CHCs across the country.

Across Canada, 94% of existing CHCs report significant operational pressures impacting their ability to fulfill their mandate in serving Canadians. 69% of CHCs also report capital funding needs related to outstanding repairs and space enhancements. Moreover, very large numbers of communities throughout Canada, including Newfoundland and Labrador, still do not have access to a CHC.

CHCs can play a powerful role in helping the Government of Newfoundland and Labrador to fulfill its mandate in improving the health and wellbeing of Newfoundland and Labrador residents. We sincerely call for your collaboration in stewarding this process.

The need to shift attention and public investment toward the integrated CHC approach is one that must be embraced by all provinces, as well as the federal government. That is why we are strongly encouraging the federal government and provinces to ensure that funding for CHCs is embedded in the forthcoming federal/provincial/territorial Health Accord.

The Health Accord provides a fresh opportunity to advance a shared commitment to transformative change in health and social services across Canada. We respectfully urge the Government of Newfoundland and Labrador to echo this call for dedicated funding to the provinces for CHCs.

We appreciate that the provinces/territories and federal government have already made some progress in outlining initial priorities for the forthcoming Health Accord: home care, mental health services, improved prescription drug care, and 'innovation', for instance. We believe strongly that concurrent investment in CHCs across Canada is essential in order to ensure that implementation of strategies in those areas results in services that are accessible and equitable for all, and that these services are connected to other sectors that impact health.



Over the coming months, our association and provincial counterparts will be providing governments across the country with further analysis and recommendations on improving the health and wellbeing of Canadians through Community Health Centres.

In the meantime, we would be pleased to discuss the value and potential of CHCs with you and members of your Cabinet. We would also be very honoured to arrange visits to existing CHCs so that you may see firsthand how CHCs are already improving accessibility, quality and impact of public services for individuals, families and communities.

Respectfully yours,

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cc:

Hon. Cathy Bennett - Minister of Finance, President of Treasury Board, Minister Responsible for the Status of Women, Minister Responsible for the Human Resources Secretariat, Minister Responsible for the Public Service Commission, Minister Responsible for the Office of the Chief Information Officer, Minister Responsible for the Newfoundland and Labrador Liquor Corporation

Hon. Gerry Byrne - Minister of Advanced Education and Skills

Hon. Siobhan Coady - Minister of Natural Resources, Deputy Government House Leader

Hon. Steve Crocker - Minister of Fisheries, Forestry and Agrifoods

Hon. Sherry Gambin-Walsh - Minister of Children, Seniors and Social Development, Minister Responsible for the Newfoundland and Labrador Housing Corporation, Minister Responsible for the Status of Persons with Disabilities

Hon. Dr. John Haggie - Minister of Health and Community Services

Hon. Al Hawkins - Minister of Transportation and Works

Hon. Eddie Joyce - Minister of Municipal Affairs, Minister of Service NL, Minister Responsible for Fire and Emergency Services – Newfoundland and Labrador, Minister Responsible for the Government Purchasing Agency, Minister Responsible for WorkplaceNL and Registrar General

Hon. Dale Kirby - Minister of Education and Early Childhood Development

Hon. Christopher Mitchelmore - Minister of Minister of Business, Tourism, Culture and Rural Development, Minister Responsible for the Research and Development Corporation

Hon. Andrew Parsons - Minister of Justice and Public Safety, Attorney General, Government House Leader, Minister Responsible for the Access to Information and Protection of Privacy Office

Hon. Perry Trimper - Minister of Environment and Climate Change, Minister Responsible for the Multi-Materials Stewardship Board, Minister Responsible for Francophone Affairs

Bernard Davis, MHA - Parliamentary Secretary to the Minister for Health and Community Services

John Abbott – Deputy Minister of Health and Community Services